



Contact Details

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FxPro - Your Trusted Online Broker

FxPro is an award-winning online broker specialising in Contracts for Difference (CFDs) on foreign exchange, cryptocurrencies, futures, shares, spot indices, spot metals and spot energy. Since its establishment, the company has focused on being an innovator in the retail forex market and a driving force for transparency and fairness across the industry. With a popular range of trading platforms and a multi-asset product offering, FxPro has emerged as a first choice for clients seeking user-friendly market access and professional trading conditions.

Find out more at www.fxpro.com/about.

General Info

Established:	2006	Traders from USA:	No
Regulated by:	CySEC (licence number 078/07) FSCA (authorisation number 45052)	Spread charges:	Check instruments specs
Broker type:	No Dealing Desk intervention* * subject to Order Execution Policy	Commission and swaps:	Please click here
Instruments:	CFDs on FX, spot metals, stocks, cryptocurrencies, spot indices and spot energy. CFDs on futures on selected agricultural commodities, energy and indices. Click here for full list.	Stop order:	Yes
Website languages:	Arabic, Chinese, Czech, English, French, German, Czech, Norwegian, Estonian, Hungarian, Croatian, Danish, Lithuanian, Finnish, Bulgarian, Swedish, Dutch, Indonesian, Italian, Japanese, Korean, Malay, Polish, Portuguese, Russian, Spanish, Thai, Vietnamese.	Guaranteed stop loss:	No
Demo Account Types:	Standard with floating spreads (via MT4/MT5) cTrader with low floating spreads plus commission	Limit order:	Yes
Demo account currencies:	EUR, USD, GBP, CHF, JPY, PLN, AUD, ZAR	Market order:	Yes
Demo max leverage:	Up to 1:30	Trailing stop:	Yes
Recommended minimum deposit:	\$1000 or equivalent	One click trading:	Yes
Real Account Types:	Standard with floating spreads (via MT4/MT5) cTrader with low floating spreads plus commission	Trade off charts:	Yes
Account currencies:	EUR, USD, GBP, CHF, JPY, PLN, AUD, ZAR	Streaming news feed:	Yes
Max leverage:	Retail: Up to 1:30 Professional: Up to 1:500	Email alerts:	Yes
Order types:	Market	Mobile alerts:	Yes
Hedging:	Yes (Netting option available for MT5)	Fractional pip pricing:	Yes
		Segregated accounts:	Yes (More information)
		Mobile trading:	Yes
		FIFO rules:	No
		EA trading:	Yes
		Free demo account:	Yes (More information)
		Scalping allowed:	Yes
		Bonus:	No
		VIP services:	Yes (More information)
		Trading tools:	Yes (More information)

Funding

Deposit & withdrawal options:

Credit/Debit card, Bank wire transfer, PayPal, Skrill, Neteller. [More information.](#)

cTrader Commissions

Forex:	\$35/million upon opening and upon closing a position.
Spot Metals:	(Number of Oz X Market price) * \$35 / 1,000,000
Indices:	No
Futures:	No

Service Details

Supported languages:	Arabic, Chinese, Czech, English, French, German, Greek, Hungarian, Italian, Japanese, Korean, Malaysian, Polish, Portuguese, Romanian, Russian, Slovak, Spanish, Thai, Turkish, Vietnamese
Customer service available:	Call back, phone, live chat, email
Customer service hours:	24/5
Email response time:	May take up to 24 hours but typically within an hour
Telephone orders:	Yes
Personal account manager:	Yes (Contact details)

Trading Platforms

FxPro MT4 Desktop, FxPro MT4 WebTrader, FxPro MT4 Multi Terminal, FxPro MT4 Mobile (iOS & Android).
FxPro MT5 Desktop, FxPro MT5 WebTrader, FxPro MT5 Mobile (iOS & Android).
FxPro cTrader Desktop, FxPro cTrader Web, FxPro cTrader Mobile (iOS & Android).
FxPro Edge Web, FxPro Mobile (iOS & Android)



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Risk Warning: Contracts for Difference ('CFDs') are complex financial products that are traded on margin. Trading CFDs carries a high level of risk since leverage can work both to your advantage and disadvantage. As a result, CFDs may not be suitable for all investors because you may lose all your invested capital. You should not risk more than you are prepared to lose. Before deciding to trade, you need to ensure that you understand the risks involved taking into account your investment objectives and level of experience. Past performance of CFDs is not a reliable indicator of future results. Most CFDs have no set maturity date. Hence, a CFD position matures on the date you choose to close an existing open position. Seek independent advice, if necessary. Please read FxPro's full 'Risk Disclosure Statement'.

FxPro Financial Services Limited is authorised and regulated by the Cyprus Securities and Exchange Commission (licence no. 078/07) and is authorised by the Financial Sector Conduct Authority (authorisation no. 45052).

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