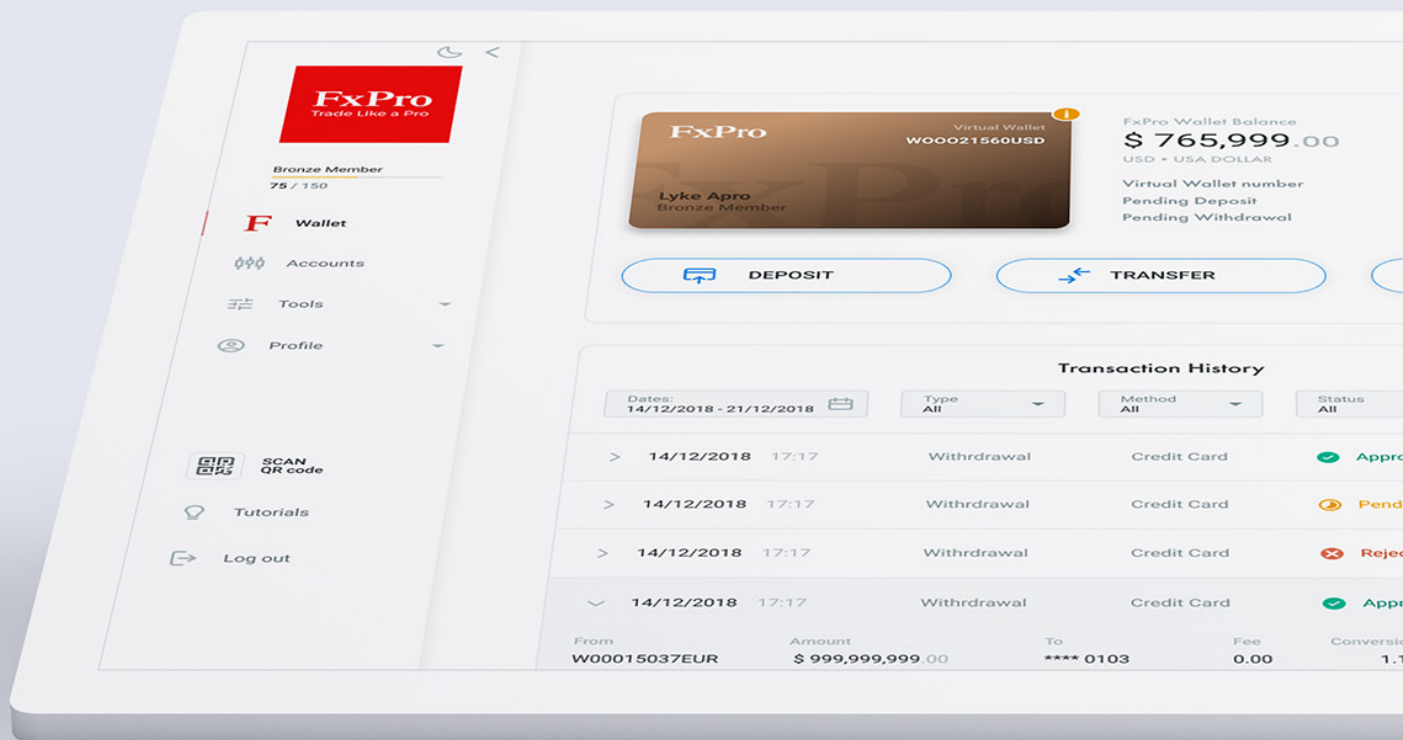


FxPro
Trade Like a Pro

FxPro Direct

User Guide





New to FxPro?

Open a live trading account now
with the world's #1 FX broker*.

New to trading?

Try one of our unlimited demo accounts.

Get ready to experience an online trading account, built with your needs in mind.

Our award-winning platforms, support and services are subject to constant review and upgrade, so that we can provide all the trading tools, industry news and learning resources you need to make the most informed trading decisions.

* According 60+ UK and international awards

Trade Responsibly: Trading CFDs involves significant risk of loss
Please note that the jurisdictions available to you will depend on your country of residence. FxPro does not offer Contracts for Difference(CFDs) to residents of certain countries such as the United States of America and the Islamic Republic of Iran.



Sign in to FxPro Direct

From your **FxPro** Direct account, you can manage your entire online trading world.

Open new live trading accounts across any of our platforms, test your trading strategies with one of our demo accounts, deposit and withdraw funds securely with the FxPro Wallet, and access a range of tools to help inform your trading decisions.

The image displays two overlapping screenshots of the FxPro Direct account management interface. The background screenshot shows the registration form with the following fields: Country of residence * (Cyprus), First Name *, Last Name *, Enter e-mail *, Enter your password *, and Confirm your password *. A 'Register' button is at the bottom. The foreground screenshot shows the login form with the following fields: Email *, Password *, and a 'Sign in' button. Both forms include a 'Log in' link at the bottom and a 'Forgot your password?' link on the login form.

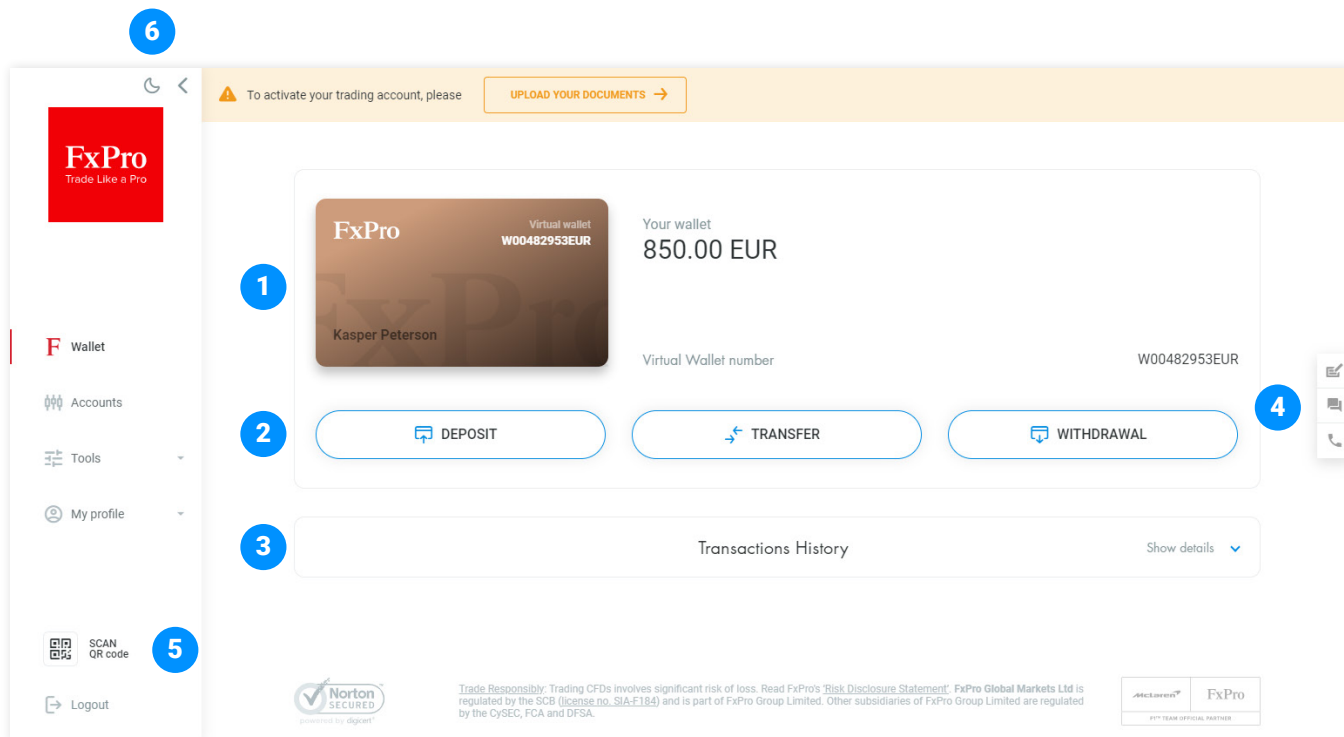


FxPro Direct account management space

Wallet

The core of your personal account is FxPro Wallet, so it's the FxPro Direct starting page.

1. Here you will find all the main information: balance amount, base currency and your unique account number.
2. This is also where you can make a deposit, transfer money to trading accounts or withdraw funds. The amount kept in your FxPro Wallet does not participate in any trading processes and is therefore not subject to market risks.
3. Hitting the button at the bottom will allow you to review your transaction history. You can also download it as a CSV file and keep for your records.
3. Hitting the button at the bottom will allow you to review your transaction history. You can also download it as a CSV file and keep for your records.
4. Any time you need clarity or have a question – use these buttons to get in touch with our award-winning support team.
5. Please also note that the new FxPro Direct is available as a mobile version too! Use this QR-code to download it directly via Google Play or AppStore.
6. Dark theme: this button at the top gives you an option to either collapse the sidebar or toggle to night mode.





FxPro Direct account management space

Accounts

In this section in the left sidebar you can manage Trading and Demo accounts: create new accounts, download FxPro platforms, change the leverage and top-up your virtual Demo balance.

If you have just a default account and want to create more with other preferences, click the **"Create new account"** button.

The screenshot displays the FxPro Direct account management interface. On the left is a sidebar with navigation options: Wallet, Accounts (highlighted), Tools, My profile, and a QR code for scanning. The main area shows a header with a warning to activate the trading account and a button to upload documents. Below this, there are tabs for 'Trading Accounts' and 'Demo Accounts', with a '+ Create new account' link. A table lists existing accounts with columns for Account#, Download, Status, Leverage, Free Margin, Balance, and Currency. One account is shown: MT4, 706 / Real2, Active, 1:100 leverage, 0.00 free margin, 0.00 balance, EUR currency, with a Deposit button. Two 'Create Account' modal windows are overlaid. The first modal shows fields for Partnership (EDGETEST), Account Type (MT4), FxPro Edge Spread Betting, MT4 Instant, MT4, and EUR, with a Create button and a Back link. The second modal shows the same fields but with a Leverage dropdown menu open, showing options from 1:50 to 1:125, with 1:100 selected.

Specify the platform you wish to use, choose the leverage available and base currency. Click **"Create"** button.

FxPro Direct account management space

Trading Accounts

ACCOUNT#

DOWNLOAD

MT4

706 / Real2



To download the trading platform, click the opposite icon to proceed in the **Download center**.

In the same way, you could create as much Demo accounts as you wish

Trading Accounts

Demo Accounts

[+ Create new account](#)



Dear Client,

You have no open Demo Accounts yet.

You could even specify the started amount by yourself and learn to trade in conditions close to real.

Create Demo Account

Account Type *



Account Base Currency



Amount *

The minimum deposit accepted depends on the currency selected.
The maximum deposit accepted depends on the currency selected.

Create

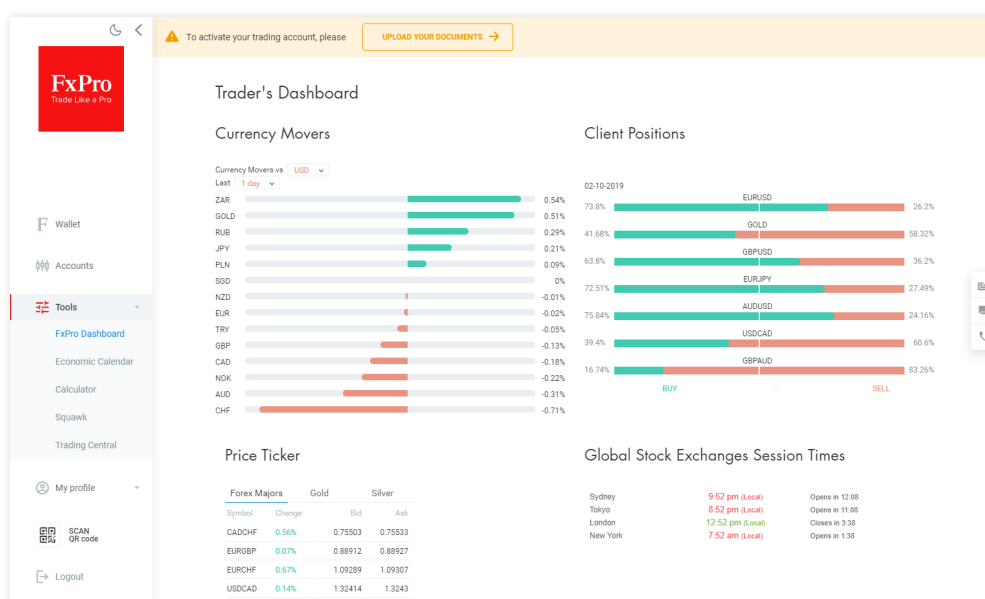
[< Back](#)



FxPro Direct account management space

Tools

The “Tools” section has all the tools you need to keep up with current market events: Economic Calendar, Trader’s Dashboard with widgets, Calculators, a live News feed from Squawk and up-to-date technical analysis from Trading Central™.



1. FxPro Trader’s Dashboard

The FxPro Trader’s Dashboard is a free tool that offers you a quick and easy way to get a feel for what’s happening in the world’s currency market. This tool supplies a wealth of information including Forex widgets, and Trading volume information.

2. Economic and Earnings Calendars

Find out about all the economic reports due to be released, their previous results, consensus forecasts and the volatility likely to be generated.

3. Calculators

Online real-time computations of trading parameters necessary to control your deposits, as well as estimate resources for the possible positions opening.

4. Squawk

Brought to you by Talking-Forex, Squawk provides real-time audio news commentary and a scrolling news feed for the FX markets.

5. Trading Central™

Access a wealth of market insights, from a leading provider of technical financial analysis, with a 16-year proven track record of delivering accurate assessments.



FxPro Direct account management space

My profile

The “My profile” section allows to change your password, any personal and contact information, language settings, and email preferences. This is where you would go to upload documents required for your profile to be verified and also manage your bank details.

1. Upload documents. Go through the identity verification here. Also, you could upload additional documents in seconds.

2. Password settings. Change your password here.

3. Language settings. Choose the FxPro Direct dashboard and emails language.

4. Manage bank details. Add new bank details to make financial transactions with ease.

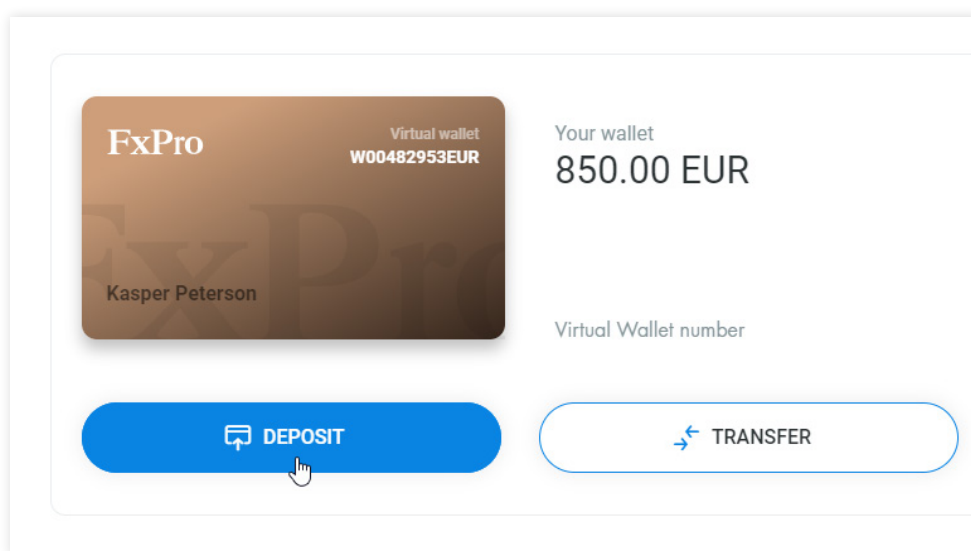
5. Legal documentation. For your own benefit and protection, you should read the documents provided, prior to opening an account or placing an order.

6. Email preferences. Manage your FxPro subscriptions here. Select the topics you would like to receive as branded newsletters.



How to make a deposit

To fund your trading account, sign in to FxPro Direct with the credentials, sent to your email after registration. Open the **"Wallet"** section and click the **"Deposit"** button.



Now, you could choose from different convenient payment methods. All the deposits and withdrawals are processed with no commissions from the FxPro side.

Choose the method and specify the amount you want to deposit.

Choose Deposit Method			
FUNDING METHOD	PROCESSING TIME	FEE	
	Instant 24/7	0%	>
	3-5 days	0%	>
	Instant 24/7	0%	>
	Instant 24/7	0%	>



How to make a deposit

Deposit Funds

Trading account number *
W00482953EUR - EUR 850.00

Currency *
EUR

Sending amount (100 EUR - 10,000 EUR) *

Deposit

< Back

Then fill out payment details and follow the prompts of the system.

Then fill out payment details and follow the prompts of the system.

The deposited amount will appear at your FxPro Wallet balance and in the Transaction History.

Now you could transfer some money to a real account and start trading with FxPro.

Your order

Total

EUR 100.00

Secure payment

VISA

MM/YY

123

John Doe

☐ Remember my details for future purchases

Pay

Cancel

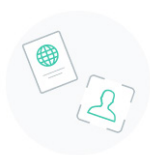
Transactions History				
Select dates	Type All	Method All	Status All	Apply
> 26/09/2019 15:07	Deposit	Unknown	Approved	500.00 EUR

How to verify your account

Please verify your identity in 2 quick steps

91% of users activate their accounts within few minutes

[Learn more](#)



Here's what you need:

- ✓ Your Passport or Driver's License or Identity Card
- ✓ Make a Selfie
- ✓ Proof of Residence (Utility bill, bank/card statement)

[Verify Your Identity](#)

Verify your FxPro profile with mobile phone and start trading in minutes!

Be ready to take a photo of your passport, ID card or driver's license. Also, you will kindly ask to take a selfie and provide such proof of residency, like a bank statement or utility bill, issued in last 6 months.

To start trading with FxPro you first need to undergo a quick and simple identity verification.

Open the FxPro Direct desktop version. Click the **"Upload documents"** button and choose the row with the document you prefer to provide.

To continue verification, you need your mobile phone handy.

Upload one (1) of the documents below



Passport
Face photo page



Driver's License
Front and back



Identity Card
Front and back



Powered by onfido

Passport photo page



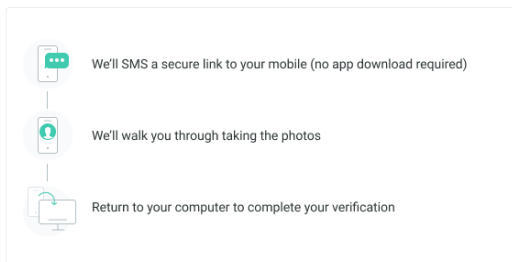
Use your mobile to take a photo
This will speed up the verification process



Upload passport photo page from your computer [here](#)

How to verify your account

Continue verification on your mobile



Let's Start

Click the **"Let's start"** button.

Enter your number to receive an SMS with a secure link or copy it to the clipboard instead.

Switch to mobile, not closing the desktop window.

Get your secure link

We'll text a one-time secure link to your mobile

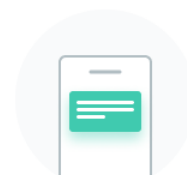
Your contact number [Send link](#)

or

Copy link instead: [Copy](#)

Check your mobile

We've send a secure link to +357 96 077777
It may take a few minutes to arrive



Keep this window open while using your mobile.
Your mobile link will expire in one hour.

[Resend Link](#)

How to verify your account

Connected to your mobile



Keep this window open while using your mobile.
Your mobile link will expire in one hour.

[Resend Link](#)

Open the secure link from your SMS and take a picture of the front side of the document.

Hold your ID or passport strictly in front of the camera.

Make sure your document details are clear to read.

Try not to crop the angles.

Check the result: it shouldn't be blurred.

In the same way, take a photo of the back of your document.

Front of your driver's license



Take a photo of the front of your license

Take photo

Powered by onfido



Check readability

Make sure your driver's license details are clear to read, aren't blurred and without glares



Retake

Confirm

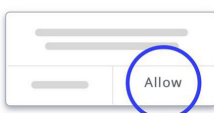
Powered by onfido



Allow camera access

Enable your camera to continue face verification

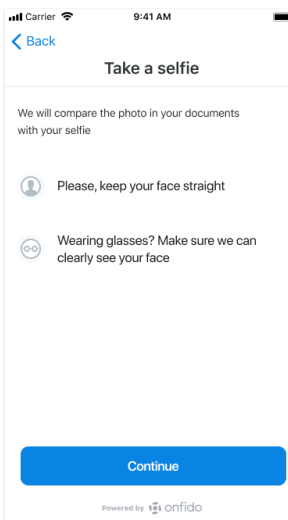
Click Allow in the pop up window that will appear on the next screen



[Why do I need to do this?](#) ▾

Enable camera

Powered by onfido



Then allow for the front camera access to take a quick selfie.

Just keep your face straight in the oval, and the recognition will occur automatically.

How to verify your account

Additional Document

Optional

Please use this section if we request any extra documents for profile verification, or if you need to re-upload any documents due to failed verification.

Drag files here
or

[Choose file](#)

The last step is taking a photo of your proof of residency. If you have a digital copy of the bank statement, you may upload it later in the FxPro Direct desktop version.

Now, return to the desktop window.
It usually takes about 10 minutes to get verified.

You always could check the verification status, clicking on the yellow row in your FxPro Direct account.

Verify Your Profile

Identity Verification

✓ Verified

Address Verification

Not uploaded

We ask for a copy of a Bank statement/Credit Card statement or utility bill (Electricity bill, Water or Gas bill, Council Tax bill or Tax letter, Phone bill, Television Services bill or Internet bill) in your name and issued within the last six months.

[Show explanation](#)

Drag files here
or

[Choose file](#)

⚠ To activate your trading account, please

[CHECK DOCUMENTS STATUS](#) →



F.A.Q.

How do I register/login to FxPro Direct?

- ✓ Click the 'Register' button and open your New FxPro Direct account.
- ✓ Fill out the form with your name, country of residence and email. Set the password.
- ✓ Specify your nationality, date of birth and mobile number.
- ✓ Then, your residential address is required.
- ✓ In order to customize your trading space, we kindly ask to specify your occupation and education level.
- ✓ To understand your needs better, we should know more about your financial status and investment plans.
- ✓ Your trading experience also matters for us! Please answer carefully, as your responses will determine your opportunity to trade CFD with FxPro.

How do I open a new trading account in FxPro Direct?

- ✓ To open a new live trading account via FxPro Direct, click the "Create new account" button in the "Accounts" section.
- ✓ Specify the platform you wish to use, choose the leverage available and base currency. Click "Create" button.
- ✓ In the same way, you could create as much Demo accounts as you wish. You could even specify the started amount by yourself and learn to trade in conditions close to real.



F.A.Q.

How to verify my account?

- ✓ Be ready to take a photo of your passport, ID card or driver's license. Also, you will kindly ask to provide a selfie and such proof of residency, like a bank statement or utility bill, issued in last 6 months.
- ✓ Open the FxPro Direct desktop version. Click the "Upload documents" and choose the row with the document you prefer to provide.
- ✓ Follow the instructions.
- ✓ Wait for your documents to be approved by the FxPro compliance service.
- ✓ You could check the current progress by clicking the button in the yellow row on the top of FxPro Direct.

How to start trading?

- ✓ Sign-in to your FxPro Direct account.
- ✓ Be sure that you have a positive balance on the FxPro Wallet as you need funds to trade on. Otherwise, click the "Deposit" button.
- ✓ Open the "Accounts" section and choose the one from the list. If you have just a default account and want to create more with other preferences, click the "Create new account" button.
- ✓ Specify the platform you wish to use, choose the leverage available and base currency.
- ✓ Now you need to transfer some money from your FxPro Wallet to the new trading account. Go to the "Wallet" section and click the "Transfer" button.
- ✓ Choose the target account and fill out the sending amount. Then click "Transfer".
- ✓ Now, check your inbox and open the email from the FxPro Team. There are your credentials to sign-in on the trading platform. Please keep them safe.
- ✓ Next step – to download the trading platform. For example, you have an account on MT5. Click the opposite icon to proceed in the Download center.
- ✓ Choose the type of the platform: client terminal to install, web or mobile version. Launch it and sign-in with the credentials from the email received.



F.A.Q.

How to deposit/transfer/withdraw funds into/from my trading accounts in FxPro Direct?

To **make a deposit** on your FxPro Wallet balance:

- ✓ Open the "Wallet" section and click the "Deposit" button.
- ✓ Choose from different convenient payment methods. All the deposits and withdrawals are processed with no commissions from the FxPro side.
- ✓ After choosing the method, specify the amount you want to deposit.
- ✓ Then, fill out payment details and follow the prompts of the system.

The deposited amount will appear at your FxPro Wallet balance and in the Transaction History. Now you could transfer some money to a real account.

To **transfer funds** between your secure FxPro Wallet and trading accounts:

- ✓ Choose the "Transfer" button in the "Wallet" section
- ✓ Choose a source and a target account
- ✓ Specify a sending amount
- ✓ Click "Transfer"

To **withdraw funds** from your FxPro Wallet:

- ✓ Choose the "Withdrawal" button in the "Wallet" section
- ✓ Specify an amount to withdraw
- ✓ Choose a payment system available
- ✓ Click "Withdraw"

Wait for an email with the "Successful transaction" acceptance from the FxPro Team.

Our Client Accounting Department will receive your request and proceed within 1 working day. If a withdrawal request is made within a 6-month period from the moment of deposit, Credit Card deposits must be withdrawn first, followed by PayPal deposits, followed by Skrill deposits. Once all deposits made via the three aforementioned methods are refunded, you will be able to withdraw via any other method you wish.

Trade Responsibly: Trading CFDs involves significant risk of loss



F.A.Q.

How do I change my FxPro Direct password?

If you have forgotten your FxPro Direct password, you can request a reset.

- ✓ Go to direct.fxpro.com (for clients of FxPro Financial Services Ltd) or direct.fxpro.co.uk (for clients of FxPro UK Ltd)
- ✓ If you have forgotten your password, go to direct.fxpro.com (for clients of FxPro Financial Services Ltd) or direct.fxpro.co.uk (for clients of FxPro UK Ltd).
- ✓ Click the 'Restore Password' link next to the 'Sign In' button and enter the email address you used to register the account.
- ✓ You will receive an email with the link via you can change the password.

How do I reset my trading platform account password?

If you want to change your password for security reasons, this can also be done inside FxPro Direct.

- ✓ Go to "My profile" – "Password settings".
- ✓ Specify your current password, fill in the new one.
- ✓ Confirm it and click the "Change" button.
- ✓ After that, you will receive an email with confirmation.

If you received such an email but did not change the password by yourself, immediately contact the FxPro support team.



F.A.Q.

Risk Warning: CFDs are complex instruments and come with a high risk of losing money rapidly due to leverage. **77% of retail investor accounts lose money when trading CFDs with this provider.** You should consider whether you understand how CFDs work and whether you can afford to take the high risk of losing your money.

FxPro Group Limited is the holding company of FxPro Financial Services Ltd, FxPro UK Limited, FxPro Global Markets MENA Limited and FxPro Global Markets Ltd.

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FxPro Global Markets Ltd is authorised and regulated by the SCB (license no. SIA-F184).

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support@fxpro.com
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Working Hours: 08.00-20.00 GMT

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